

Call Waiting

Call Waiting keeps you constantly accessible by allowing you to take a second call when you're already on the phone.

To use this service:

A special beep tone will tell you that another caller is trying to reach you.

1. To put your current call on hold while you answer a second call, briefly press the switchhook, recall button or flash key. You can switch between callers as often as you like.
2. If you don't wish to answer the second call, just continue talking.
3. A reminder tone will signal you once, ten seconds after the beep tone, giving you another chance to answer.
4. To end your first call, just hang up. Your phone will ring and the second caller will be on the line.

Please note:

5. To avoid having an important call interrupted, or to prevent incoming calls from breaking your fax or modem connection, you can temporarily turn off Call Waiting. Before dialing, simply press * **7 0** to deactivate Call Waiting for the duration of the call.
6. Each call is separate and private. No caller can overhear the other caller's conversation.
7. When you choose not to answer a second incoming call, the caller hears the standard telephone ring until they hang up.
8. Pressing the switchhook for too long may disconnect your first call connection. Pressing it too quickly may not activate Call Waiting. If this happens, simply press the switchhook again.

Questions? Please call **1-800-957-6468**.